

**POSITION TITLE:** Executive Assistant to the CEO

**DEPARTMENT:** Executive

**STATUS:** Non-Exempt

SALARY: \$60,000 - \$72,000 annually, dependent upon experience

## **POSITION SUMMARY:**

The Executive Assistant to the CEO reports directly to the Chief Executive Officer (CEO) and provides high-level administrative support in a one on-one working relationship. The Executive Assistant serves as a liaison to the board of commissioners and oversees special projects. The ideal individual will enjoy working within an environment that is mission-driven, results-driven, and community oriented. Must have the ability to exercise good judgment in a variety of situations, strong written and verbal communication, administrative, and organizational skills, and the ability to maintain a realistic balance among multiple priorities.

The Executive Assistant will have the ability to work independently on projects and must be able to work in a fast-paced, deadline-driven environment to handle a wide variety of activities and confidential matters with discretion. This dynamic position requires the ability to anticipate needs, think critically, and offer solutions to problems with a high level of professionalism and emotional maturity. This is a full-time, fully-benefitted, onsite position that will require accessibility and responsiveness outside normal business hours.

## **ESSENTIAL FUNCTIONS:**

- 1. Completes a broad variety of administrative tasks for the CEO including: managing an extremely active calendar; preparing various reports; composing and preparing correspondence; preparing agendas and documents for meetings; setting up meeting rooms; taking notes; and following up on delegated tasks.
- 2. Communicates directly, and on behalf of the CEO, with board members, staff and others. Ensures the CEO's schedule is followed and respected. Acts as a gatekeeper for direct access to the CEO's time.
- Acts as a bridge for smooth communication between the CEO's office and internal departments. Provides a welcoming environment for guests utilizing excellent customer service skills.
- 4. Compiles, assembles, and distributes all board meeting materials and agendas as necessary including advance distribution of materials to board members.
- 5. Prioritizes conflicting needs; handles matters expeditiously, proactively, and follows-through on projects to successful completion, often with deadline pressures.
- 6. Researches, prioritizes, and follows-up on incoming issues and concerns addressed to the CEO, including those of a sensitive nature. Determines appropriate course of action, referral, or response.
- 7. Takes the lead on strategic initiatives and special projects, as directed by the CEO.
- 8. Manages the executive shared folders ensuring reports, data, and information is saved promptly, accessibly, efficiently, and in an organized fashion.
- 9. Provide assistance as needed to cover front desk operations including answering phones, accepting packages and other deliveries, and greeting and signing in visitors/guests.



## **OTHER RESPONSIBILITIES:**

1. Performs similar job-related duties as assigned.

## EDUCATION, EXPERIENCE AND SKILLS REQUIRED:

- 1. Four (4) year college degree, or equivalent experience and professional certification.
- 2. Minimum of three years of administrative assistant experience, preferably to a top-level executive.
- 3. Expert level proficiency with Microsoft Office, internet, social media platforms, and Adobe Acrobat.
- 4. Strong verbal and written communication skills; ability to adapt to various professional settings.
- 5. Exceptional organizational and time management skills and impeccable attention to detail.
- 6. High degree of professionalism in dealing with diverse groups of people, including board members, senior executives, staff, residents, community leaders, clients, funders and potential partners.
- 7. Ability to manage time effectively and complete a high volume of tasks and projects with little or no guidance.
- 8. Ability to react with appropriate levels of urgency to situations and events that require quick response time.
- 9. Ability to maintain a high level of integrity and discretion in handling confidential information.
- 10. Ability to read, write, speak and understand English well; bilingual (English/Spanish) candidates preferred.
- 11. Ability to be relied upon to be available for work, including outside of normal business hours as needed.