

CHANGES AT THE WHA

Hello Residents:

It's hard to believe that the summer is coming to an end already. It feels like not that long ago, we were all indoors, bundled up because of the cold, frigid winter we had. Certainly, the summer has had its share of extreme weather with the heat and humidity, which is the reason that Fall is my favorite season.

Aside from the calmer weather, I enjoy the Fall because a lot of our programs restart. Kids go back to school so we start our after school tutoring and recreation programs, and in our other developments, we start our monthly crime watch resident meetings. We also see our pet clinic programs starting in September as well as our resident councils getting their Halloween and Thanksgiving plans started.

I also would like to take a moment and inform you of some recent changes with our WHA staff that work closely with you.

Luis Rosado – Luis is stepping in as our Interim Director of Public Safety. Angel Rosario recently retired after working over 18 years with the WHA. Angel did great work for us and we wish him well. Luis has been with the Public Safety Department for over 15 years and has worked the last 3 years as the Assistant Director. We are thrilled to have someone of his caliber to step into this role.

Steve Alvarez – Steve will be changing departments for us. He has been the Director of Maintenance for almost 10 years and will heading into a new role as our Director of Modernization. His experience in maintenance and knowledge of the WHA developments will be a tremendous asset in his new endeavor.

Michael D'Amore – We welcome Michael to the WHA family as our new Director of Maintenance. Michael has over 10 years of overseeing maintenance operations in both the private and affordable housing sector, including managing large teams like those of the WHA.

Kelly Dolan – Kelly joins us as our new Director of Family and Resident Services. She brings extensive experience in leading and directing numerous resident programs and will work wonderfully with our residents and resident leaders.

I am excited and looking forward to working with these folks in their new roles with the WHA. Although change can be scary, it is inevitable and, as we know, change is the only constant in life. I am confident that these changes will benefit the WHA, our developments, our staff and most importantly, it will benefit our residents.

In the words of Winston Churchill, *"To improve is to change; to be perfect is to change often."*

Have a great final days of summer and I look forward to seeing you at your upcoming monthly resident meetings.

Thank you.