



IN THE SPOTLIGHT NEWSLETTER

Fall 2021



Worcester Housing Authority

630 Plantation Street, Worcester, MA 01605
508-635-3000 | questions@worcesterha.org

Hello, and welcome back to the WHA Newsletter!

We at the Public Safety Department are thrilled to be able to partner with so many colleagues to bring you important and meaningful information! We want all members of our community to become involved!



Vice-President of Public Safety
Richard Menard III



PROPERTY MANAGEMENT DEPARTMENT

In order to manage limited parking areas at the WHA communities, the WHA has revised our parking policy and procedures. WHA staff has worked collaboratively with resident leaders to revise our parking policy and procedures in an effort to minimize the issues and/or challenges that both WHA staff/residents encounter. **Please note: the new revised parking policy and procedures has gone into effect on October 1, 2021.**

Please visit our website (worcesterha.org) for more information. In addition, please be on the lookout for a separate notice, ROBO call and text alert from your management office. If you have any questions, please feel free to contact your property management office.

PUBLIC SAFETY DEPARTMENT

Public Safety has already restarted the WHA Community Meetings where multiple departments from within the WHA, community representatives, and the Worcester Police Department will be present to assist with providing information and addressing your concerns. Don't forget as an added bonus you can come out and play bingo or trivia with the Public Safety Department and meet our new members! Check your community notice locations for dates and times!

We have been identifying people who have been entering or staying within our properties, creating safety concerns, parking issues, and bringing high volumes of unwanted activity into our community. Public Safety has recently been able to identify and address nearly 50 unauthorized occupants. In addition Public Safety has partnered with other departments to increase and improve cameras and lighting, as well as collaborate with Worcester Police to address problem issues through increased Worcester Police patrols.

As always, if you have a concern for safety, immediate concerns should be reported to Worcester Police at **9-1-1** or **508-799-8606**. Requests for investigations should be reported to Public Safety at **508-635-3208**. Worcester Housing Authority Public Safety Department-creating safer communities through collaboration!

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Check Us Out: worcesterha.org

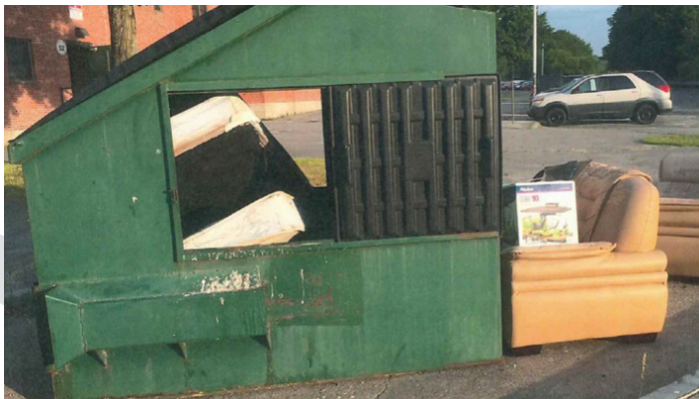
MAINTENANCE DEPARTMENT

Let's talk trash for a moment, literally.

We are aware of recent intermittent issues regarding our trash pick-up services and apologize for any inconvenience or difficulties this may be causing. We are working tirelessly on correcting these issues with multiple departments and staff. On a positive note, Saturday September 18th, a new vendor took over the trash pickup for the WHA. This was a welcomed transition that includes new dumpsters at select locations, an agreement to repair the remaining, and a more efficient pick up schedule.

Please be on the lookout for separate notices from you management office for any updates to the trash pick-up schedule, as some communities will have different days or times for dumpster or totter emptying.

And as always, please call **508-635-3200** to report all maintenance issues.



RESIDENT SERVICES DEPARTMENT

It has been a long 18 months, but Resident Services is thrilled to announce the return of our Senior Transportation Program. This free service runs Monday through Friday for all residents to participate in the fun daily activities hosted at the Senior Center. Residents can play bingo, dominoes, participate in exercise groups, arts and crafts, and play pool just to name a few. You can also access social services, food programs, special music events and even garden in the summer time. This service is offered at our 1050/1060 Main St., 425 Pleasant St., 11 Lake Ave, 40 Belmont and Greenwood sites. Check out your building flyers for specific times. No need to sign-up, just arrive on time for the pick-up and our WHA drivers will bring you to the Senior Center. They will also bring you back home at noon or 3pm, your choice! We are excited to drive you, talk to you and we safely welcome you back to your regular scheduled programing!

INFORMATION TECHNOLOGY DEPARTMENT

We are consistently seeing more and more issues around “scams and frauds” including the email “phishing” attempts and lately phone calls and voice mail.

That said, we want to send some resources for reference and guidance. The following sites are constantly updating the latest scams and fraud alerts. They provide enough information to help identify and minimize your risk.

Federal Trade Commission Consumer Information has a good resource for “Avoiding and Reporting Scams”

<https://www.consumer.ftc.gov/features/scam-alerts>

Phishing Scams and How to Spot Them

<https://www.ftc.gov/news-events/media-resources/identity-theft-and-data-security/phishing-scams>

Common Scams and Frauds

<https://www.usa.gov/common-scams-frauds>

COVID AWARENESS & PREPARATION

WHA RESIDENT COVID-19 VACCINATION PERCENTAGES

Webster Square Tower (1060 Main Street)	100%
Addison Apartments.....	100%
Mayside Apartments	100%
Elm Park Tower	97.9%
Webster Square Tower (1050 Main Street)	97%
Booth Apartments.....	89.6%
Pleasant Tower	87.4%
Murray Apartments.....	87%
Greenwood Gardens	85.5%
Belmont Tower	84%
Wellington Apartments	83.2%
Lincoln Park Tower.....	82%
Curran Terrace	80.4%
North & Providence.....	79.5%
Lafayette Place.....	79.4%
Southwest Gardens	64.6%
Mill Pond Apartments	60.2%
Great Brook Valley Gardens.....	60%
Hooper Street Apartments.....	56.5%
Lakeside Apartments	53.6%
Main South Gardens.....	49.2%
Scattered Sites.....	37.7%