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FOR IMMEDIATE RELEASE
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WHA announces promotion of three significant personnel

WORCESTER, Massachusetts – The Worcester Housing Authority (WHA) is pleased to announce the promotion of three valued employees as part of its ongoing commitment to fostering internal growth and leadership. These strategic promotions reflect the WHA’s dedication to ensuring the highest level of service and support for its residents.

Richard Menard III has been appointed **Chief Services Officer**, where he will oversee the Public Safety, Human Resources, and Technology Services departments. **Edlin Ortiz** has been promoted to the role of **Chief Resident Programs Officer**, while **Daniel Peltier** will now serve as **Vice President of Public Safety**.

“I am thrilled to see Rich, Edlin, and Dan take on these new roles,” said WHA CEO **Alex Corrales**. “The WHA is currently experiencing a transformative period, particularly with several major redevelopment projects underway. As we continue to expand, the need to prioritize safety and enhance resident services becomes even more essential. These individuals have consistently demonstrated exceptional dedication, vision, and leadership. I have no doubt that their combined experience will help us further our mission of providing safe, decent, and affordable housing, while promoting stability and self-sufficiency for our residents. Ultimately, everything we do is in service to our community, and these promotions will strengthen our ability to achieve that goal.”

Richard Menard joined the WHA in June 2021, where he has since managed the day-to-day operations of the Public Safety Department and Technology Services. Prior to his tenure at the WHA, Menard dedicated 20 years to public safety at Becker College, where he rose to the position of Chief of Police.

“I am honored by this new opportunity,” said Menard. “The WHA has a bright future ahead, and I look forward to continuing our collaborative efforts to ensure that we remain a top-tier organization for both residents and employees.”

Edlin Ortiz oversees key resident programs such as “A Better Life” and “Family Self-Sufficiency,” which aim to empower residents and support their journey toward financial independence.

“We are at a pivotal time for the WHA, and the importance of resident services has never been greater,” Ortiz shared. “I am incredibly proud of the work we do to support our tenants in achieving their goals and transforming their lives. It’s a privilege to continue this work.”

Daniel Peltier, who joined the WHA as an investigator in March 2020, was later promoted to Senior Investigator and then Assistant Vice President of Public Safety in April 2022. Before joining the WHA, Peltier served as a police officer in Manchester and Goffstown, NH.

“Our residents’ safety and well-being are paramount,” said Peltier. “I am grateful for the opportunity to further contribute to the WHA’s mission and to continue building on our efforts to ensure a safe, welcoming environment for the thousands of residents who call the WHA home.”

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